



MARGAUX PIERCE

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SUPERLATIVE WINNER

Congratulations Margaux on this well-deserved Partner of the Year win! Even on a team full of partners that give their all, Margaux shines all on her own.

Margaux deals with one of our biggest and most demanding customers, Bombardier, and has for the past 10 years. She often has to field complaints and issues but never lets them trickle down to the team, instead communicating to partners exactly what needs to happen next. Bombardier often recognizes Margaux as one of the best customer service reps they work with which comes as no surprise to us!

Poise, dedication, passion, strength and intelligence often come to mind when we think of Margaux. Those that work closest to her would also say, Cheerleader. No matter how busy she is, Margaux always has time to celebrate or support those around her. She is an incredible friend to many and is just the person you want for a night of laughs and letting loose. She encourages like no other and is exactly the type of partner you want on your team. This vote for Margaux for Partner of the Year truly says it all!

*"Margaux continued her brilliance in one of our biggest years with Bombardier, she was patient to them and us. Helpful, hopeful, she remained fun and caring even as she had to be a seriously focused and multi tasking ass kicker!! No matter how busy she was, she made time for others, and went out of her way to check in." - Anonymous*



**PARTNER  
OF THE YEAR**



**About This  
Superlative**

This goes to a Partner that provided immeasurable value to their team and all of Townsend. A Partner that touched as much leather as hearts. An embodiment of Townsend's values.

Brings people together through action and communication.

Has an enduring impact. And not only lives and works Townsend's values, but encourages our values in others as well.