



MONICA CAREY

SUPERLATIVE WINNER

Stepping up to challenges and change is something our partners do every day! The annual Stepped Up award celebrates a partner who particularly rose to the occasion just when we needed them. This year's nominees were Adele Armstrong, Ashley Capobianco, and Monica Carey. What a powerful group of women!

Monica stepped up this year in a big way! With Jillian Santiago's knee surgery and long recovery, we knew some things would have to be adjusted. Monica took ownership of Bombardier invoicing and shipping, taught Christa Fonda how to handle Wolverine, and supported Donna Oathout with whatever she needed. This allowed Jill to move back to Customer Service and in turn, Christa to move to Shipping. Bombardier remains the busiest of our customers and we were blown away with how fast Monica learned the complex processes for them.

"I loved hearing the Stepped up stories, truly amazing women, who I'm sure just felt they were doing their jobs! Very proud of Monica and all she has done in the shipping office. Shipping is just as stressful as any other job with the added pressure that if they don't ship we don't get paid. Monica has brought a sense of peace and calm to the work. Just check out the office and the daily quotes posted outside the office door. Monica embraced Bombardier, and as a result Donna can take true days offs! Something that hasn't been able to happen in years. Congratulations Monica." - Rebecca Danelorich



About This Superlative

The Stepped Up Award is awarded to a Partner who wears multiple hats and is ready and willing whenever the call comes. Going beyond the call of duty by stepping up to any challenge thrown their way. Seeking any opportunity to grow in knowledge and skill.