



**PAMELA GOLDSWOR**

**SUPERLATIVE WINNER**

Communication is one of our most important values. Last year Pamela was a go-to for help with Covid, whether testing, going over scenarios, or benefit time - nights, weekends, and throughout the day, communication was critical for the success of our teams and Partners.

Our Communication Superlative Award is something all Townsend Partners strive for. It is awarded to a Partner that speaks when needed and does so with clarity. A Partner that understands all communication is two-way and works even harder to listen than to speak. Someone who communicates with words, but even more with actions and attitude. A Partner that is successful at the transfer of information and ideas.

Our success as a team stems directly from our ability to communicate, through training, through planning, goal setting, and future thinking... the more we communicate the more successful we all are.

We marvel at our Partner's ability to get to the heart of the matter and support each other with advice that just makes so much sense! Challenging times are a struggle for everyone and level-headedness, big-picture thinking, and heartfelt communication make a difference in the direction each one of us goes.



**COMMUNICATION**  
AWARD



### About This Superlative Award

Communication is one of our original and most important values, and is continually redefined. Where communicating a lot of detailed, timely, and at times under pressure info politely, accurately, pleasantly, and above and beyond what is expected.