

Stepping Up to challenges and change is something our partners do every day! The annual Stepped Up award celebrates a partner who really had a year-long change and challenge and their ability to rise to the occasion impacted many around them in our work and interactions, leaving an indelible mark.

With a change in staff, Cody went from part-time support IT to full-time by himself overnight.

Without any coaching from an IT expert or lead, Cody threw himself into the role, learning and executing at the same time. Every normal tech challenge that could be thrown at him and us for sure occurred, and Cody could be counted on nights, weekends, or anytime during the day to save the day with a smile!

In a year where someone with experience and support would have been challenged in moving Customer Service, Sales, Accounting and Sorting to The Stitch, Cody rose to the challenge! Not only did he successfully get us there without major disruptions to the business and our work, but he gave the kind of patience, service, and support to our team that made them feel valued, cared for, and important. Over and over again, partners praised Cody for his attention, care, follow-up and empathy while he took care of issues.

Congratulations Cody in your work and efforts being voted for as our Biggest Stepped Up story of 2019!





## About This Superlative Award

The Stepped Up Award is awarded to a Partner(s) who wears multiple hats and is ready and willing whenever the call comes. Going beyond the call of duty by stepping up to any challenge thrown their way. Seeking any opportunity to grow in knowledge and skill.