



**DONNA OATHOUT**

**SUPERLATIVE WINNER**

Congratulations to our new Grit ambassador Donna! The past year has thrown many once in a never lifetime obstacles at her. From losing a dear friend and mentor in Louise Kucel, to numerous changes to her team in partners and leadership, to a pandemic shutting us down - with each challenge she has risen to the occasion stronger and more passionately! Every time you see her or talk to her, she manages to find the humor in the absurdness of it all and is smiling and laughing more than ever.

She has given up vacations, weekends (she made a 35,000' weekend happen before our close), arranged for deliveries when we were closed, and with each sacrifice or tear shed, she comes out of it looking more and more like a damn Superhero!

Donna, your resilience in the past year has shown us incredible strength and commitment to Townsend and our partners and is honestly inspiring! We know Louise would be so proud of you as are we!

We would never wish these kinds of things to happen, but a silver lining is all of us have been able to see you shine so brightly on some of our darkest days!



**GRIT**



### About This Superlative Award

The Grit Award is awarded to Partners that have the passion and determination to stay focused on the goals at hand, even when difficulties get in the way. Resilience and passion are cornerstones of these Partners.